



Kurtzman Carson Consultants
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Estimated Costs at Completion

April 29, 2016

Re: Hetherington v. Omaha Steaks

	Hours	Units	Unit Cost	OSN Ext Cost
Fees Incurred to Date				
CAFA Mailing		1	\$ 1,500.00	\$ 1,500.00
NCOA				\$ 2,153.00
First Class Postage				\$ 114,138.90
Email Campaign - Post 10/16 Class Members		282326	0.033	\$ 9,316.76
Email Campaign - Pre 10/16 Class Members		864229	0.019	\$ 16,420.35
Initial Notice Mailing - Post 10/16 Class Members		65323	0.073	\$ 4,768.58
Initial Notice Mailing - Pre 10/16 Class Members		299698	0.044	\$ 13,186.71
Returned Undeliverable Mail		18511	0.1	\$ 1,851.10
Remail - Initial		289	0.25	\$ 72.25
Data Entry - Remails		289	0.5	\$ 144.50
Website Setup				\$ 175.00
Website Hosting		1	50	\$ 50.00
IVR Setup Fees				\$ 3,000.00
IVR Monthly Fees		1	50	\$ 50.00
Data Entry - Paper Claims		176	1.85	\$ 325.60
Online Claims Filing Fee		12875	0.75	\$ 9,656.25
Annual PO Box Fee				\$ 1,280.00
				\$ 178,089.00

Staff Hours Incurred to Date

Case Processing	1.19			
Case Setup, Planning and Management	19.27			
Data Development	68.48			
Document Development	45.65			
E-mail Campaign	1.75			
Funds Management	1.92			
IVR Development and Maintenance	6.5			
Print Production	7.96			
Reporting and Declarations	0.42			
Website Development and Maintenance	26.7			
	179.84		\$ 100.00	\$ 17,984.00

Remaining Costs

	Hours	Units	Unit Cost	Ext Cost
Website Hosting		8	\$ 50.00	\$ 400.00
IVR Monthly Fees		8	\$ 50.00	\$ 400.00
IVR Line Charges		40,614	\$ 0.18	\$ 7,310.52
IVR Transcriptions		677	\$ 0.60	\$ 406.20
Returned Undeliverable Mail		36,000	\$ 0.10	\$ 3,600.00
Remail - Initial		4,138	\$ 0.25	\$ 1,034.50
Data Entry - Remails		4,138	\$ 0.50	\$ 2,069.00
Online Claims Filing Fee		15,000	\$ 0.75	\$ 11,250.00
Data Entry - Paper Claims		1,314	\$ 1.85	\$ 2,430.90
Deficiency Letters Mailed		75	\$ 1.25	\$ 93.75
Denied Claim Letters mailed		300	\$ 1.25	\$ 375.00
First Class Postage - Def & Denied		375	\$ 0.47	\$ 176.25
Data Entry Def Returns		75	\$ 1.85	\$ 138.75
Issue Checks - Post 10/16		9,760	\$ 0.50	\$ 4,880.00
First Class Postage - Checks		9,760	\$ 0.47	\$ 4,587.20
Issue Vouchers- Post 10/16		9,760	\$ 0.15	\$ 1,464.00
First Class Postage - Vouchers		9,760	\$ 0.31	\$ 3,025.60
Issue Vouchers - Pre 10/16		10,285	\$ 0.20	\$ 2,057.00
First Class Postage - Vouchers		10,285	\$ 0.31	\$ 3,188.35
Re-Issue Checks		97	\$ 4.50	\$ 436.50
Re-Issue Vouchers		97	\$ 0.50	\$ 48.50
IVR Maintenance	15		\$ 100.00	\$ 1,500.00
Print Production	15		\$ 100.00	\$ 1,500.00
Website Maintenance	5		\$ 100.00	\$ 500.00
Case Processing	100		\$ 100.00	\$ 10,000.00
Reports and Declarations	60		\$ 100.00	\$ 6,000.00
Distribution Calculation	25		\$ 100.00	\$ 2,500.00
Distribution and Re-Issues	15		\$ 100.00	\$ 1,500.00
Funds Management and Accounting	20		\$ 100.00	\$ 2,000.00
Case Setup, Planning and Management	60		\$ 100.00	\$ 6,000.00
Subtotal	315			\$ 80,872.02

Total including Total Costs and Staff Hours To Date

				\$ 276,945.02
Sales Tax				\$ 2,918.23
				\$ 279,863.25

Low	\$ 279,863.25
High	\$ 282,463.25

	Hours	Units	Unit Cost	Ext Cost
Fees for Declaration				
Notice Procedures	10		\$ 100.00	\$ 1,000.00
				\$ 1,000.00

EXHIBIT 1
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